

## GS1 India's Refund & Cancellation Policy

- All payments made to GS1 India towards fee for registration, subscription of GS1 standards and for any other reasons whatsoever, are non-refundable unless otherwise explicitly specified.
- Once a payment is successfully processed, it cannot be cancelled, reversed, or refunded, except in cases of technical error, duplicate transactions, or unauthorized payments, as determined solely by GS1 India.
- In the event of a valid refund request due to the above reasons, users must contact at [info@g1india.org](mailto:info@g1india.org) within 7 days of the transaction date, along with relevant transaction details and proof.
- Approved refunds, if any, will be processed within 30 days through the original mode of payment.
- GS1 India shall not be responsible for delays caused by banks, payment gateways, or third-party service providers.

By making a payment on the platform, users acknowledge and agree to this Refund & Cancellation Policy.